

THIS ITEM IS FOR INFORMATION ONLY
(Please note that "Information Only" reports do not require Equality Impact Assessments, Legal or Finance Comments as no decision is being taken)

Title of meeting: Scrutiny Management Panel

Date of meeting: 24 November 2017

Subject: Review of the Recommendations ref the Hospital Discharge Arrangements in Portsmouth, as outlined in the report dated 12th December 2014.

Report by: Rachael Roberts , Service Manager
Mental Health, Safeguarding, Carer's Services and Hospital Social Work Service.

Wards affected: All

1. Requested by Scrutiny Management Panel

2. Purpose

- 2.1** To update the Scrutiny Management Panel on the progress made in implementing agreed actions following the Housing and Social Care scrutiny panel report on "an assessment of the progress made following the review of of hospital discharge arrangements in Portsmouth"

3. Information Requested

- 3.1** The above report was published on 12th December 2014 with 10 recommendations. These recommendations were reviewed by the Service Manager, overseeing the hospital social work service in October, 2017.
- 3.2** On review of the 10 recommendations, it is noted that progress has been made on all 10 of the recommendations. (see updated action plan)
- 3.2.1** Since this report was published there has been substantial transformation of the hospital discharge arrangements at Queen Alexandra Hospital, which has had input from all partners within the local health and social care economy.
- 3.2.2** In September 2016, Portsmouth City Council, together with Solent NHS Trust, Hampshire County Council, Southern NHS Trust, and Portsmouth Hospitals Trust to form an Integrated Discharge Service (IDS), located in the main hospital building. There is one 'front door' into the service, with wards referring all patients who will require assessment and support to facilitate their discharge. This service operates across 7 days.

THIS ITEM IS FOR INFORMATION ONLY
(Please note that "Information Only" reports do not require Equality Impact Assessments, Legal or Finance Comments as no decision is being taken)

- 3.2.3** The IDS has now been in place for one year, and is led by one senior manager, funded by all partners. The IDS lead manager does not have management responsibility for staff from partner agencies but does have the authority to direct the work of the service and this will include directing staff to undertake tasks, as required. Partners within the IDS share one computer system for recording hospital discharge activity for individual patients, but at this time also record on their own organisations client record systems. Co-location of staff has improved communication and also partner agencies understanding of each other roles and responsibilities. Closer working with ward staff has improved relationships and this also reflected within the IDS senior management group.
- 3.2.4** The Portsmouth City Council Housing Department have recently provided some dedicated resource into the IDS, to support discharges, with a particular focus on telecare options that will enable people to return home to live safely. The hospital team also have access to rehabilitation flats which support people who need time to develop their daily living skills before returning to their own home.
- 3.3** Adult Social Care continues to work alongside colleagues in Housing to improve the accommodation available to some of our more vulnerable residents and those with complex needs. There has been an increase in the extra sheltered accommodation units available and supports our residents to live in their own homes for longer. An increase in the availability of tele-care options has enhanced this approach.

.....
Signed by (Director)

Background list of documents: Section 100D of the Local Government Act 1972

The following documents disclose facts or matters, which have been relied upon to a material extent by the author in preparing this report:

Title of document	Location
An assessment of the progress made following the review of hospital discharge arrangements in Portsmouth - December 2014	